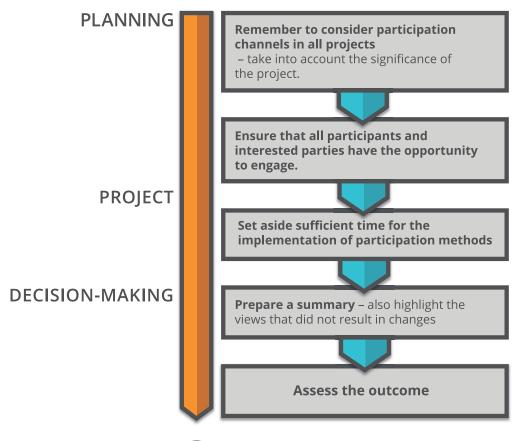


Golden Rules for Participation



- (1)
- > Use clear and unambiguous language.
- > Offer information at every stage of the process.